

Municipal Rates Concession EDA and POWs

Application form

The Municipal Rates Concession offers a discount on council rates up to a yearly maximum. This form is used by the Department of Health and Human Services to verify eligible EDA and POW concession cardholders. Please see the back of this form for eligibility criteria.

Primary applicant's details

Ms Mrs Miss Mr Other

Given Names Surname

Residential Address

Suburb/Town Postcode

Home Mobile

Council name

Applicant's concession card type (Please ✓)

- Gold Card (Veterans' Affairs) Prisoner of War (POW) Gold Card (Veterans' Affairs),
Extreme Disablement Adjustment (EDA)

Applicant's concession card number

Veterans' Affairs cards

File number V

Consent to check Centrelink details

I authorise:

- the Victorian Department of Health and Human Services (DHHS) to use Centrelink Confirmation eServices to perform a Centrelink enquiry of my Veterans' Affairs customer details and concession card status in order to enable the business to determine if I qualify for a concession, rebate or service.
- the Australian Government Department of Human Services to provide the results of that enquiry to the Victorian DHHS.

I understand that:

- the Australian Government Department of Human Services will use information I have provided to the Victorian DHHS to confirm my eligibility for the Carer Card and will disclose to the Victorian DHHS personal information including my name, address, payment and concession card type and status.
- this consent, once signed, remains valid while I am a customer of the Victorian DHHS unless I withdraw it by contacting the Victorian DHHS or the Australian Government Department of Human Services.
- I can obtain proof of my circumstances/details from the Australian Government Department of Human Services and provide it to the Victorian DHHS so that my eligibility for the concession can be determined.
- if I withdraw my consent or do not alternatively provide proof of my circumstances/details, I may not be eligible for the concession provided by the Victorian DHHS.

Note: If completing this form electronically, please print the form, sign below, and post the form to the Department of Health and Human Services at the address on page 2, with your supporting documents attached.

Signature Date



How much is the concession?

The concession offers a rebate on council rates up to a yearly maximum, which is indexed every year. Please call the Concessions Information Line on **1800 658 521** (toll free) to find out the current amount.

Am I eligible for a concession?

To be eligible for a concession you must:

1. **Hold an eligible concession card.** Eligible cards are:
 - Department of Veterans' Affairs Gold Card – Prisoner of War (POW)
 - Department of Veterans' Affairs Gold Card – Extreme Disablement Adjustment (EDA).
 2. **Be the ratepayer** listed on the rates account and responsible for payment of the account.
 3. Make sure that **your name and address on the rates account matches the details** held by Veterans' Affairs.
- and
4. Not have already received a concession on your municipal rates from your council.

What do I need to send to you?

To claim your concession, please send us:

1. Your completed application form
2. A copy of your municipal rates notice for this year, showing payment has been made (attach a receipt if necessary).

How many properties can I claim a concession for?

You can claim for one property only.

You can only claim a concession for your principal place of residence. For the purpose of this concession, the address linked to your concession card will be considered your principal place of residence.

Privacy statement

This information is collected by the Department of Health and Human Services for the purpose of administering your concession. Without this information, we are unable to provide your concession.

You are able to request access to the personal information that we hold about you, and to request that it be corrected if necessary. Please contact the Concessions Information Line on **1800 658 521** (toll free) with any queries about this statement.

Where do I send my form?

Send this form along with a copy of your rates notice to:

**Department of Health and Human Services
Concessions
GPO Box 4057
MELBOURNE VIC 3001**

Accessible format

If you would like to receive this publication in an accessible format, please contact us on **1800 658 521** (toll free), using the National Relay Service **13 36 77** if required, or email **concessions@dhhs.vic.gov.au**

For further information please call the Concessions Information Line on 1800 658 521 (toll free).



For help in your language call the Concessions Information Line on **1800 658 521** (toll free) and ask for an interpreter.

Checklist — have you (Please ✓)

- Completed all of your details in the form?
- Provided a copy of your rates notice, showing payment?
- Signed and dated the front of the form?

Without all the information requested we are unable to grant your concession.

DHHS use only

Assessment No.

Before a concession is granted the Department of Health and Human Services must verify electronically the applicant's eligibility via Centrelink's CCeS.

The applicant IS eligible for municipal rates concession. The applicant is NOT eligible for municipal rates concession.

Given Names Surname

Signature Date / /