

Non-Mains Energy Concession 2019



The Non-Mains Energy Concession assists Victorian concession households that rely on LPG, firewood or heating oil for domestic heating, cooking or hot water, or that access non-mains electricity via an embedded network, or run a generator. Please see page 3 of this form for eligibility criteria and rebate amounts.

Please allow six weeks for processing.

Please complete all applicable sections, and be sure to sign on the second page.

Applicant's details (Must match the details on the energy account/invoice and concession card)


Ms Mrs Miss Mr Other

Given names Surname

Residential address

Suburb Postcode

Council

 Email

 Home

 Mobile

Postal address (if different from above)

Suburb Postcode

Applicant's concession card type (Please ✓)

Pensioner Concession Card (Centrelink or Veterans' Affairs) Gold Card (Veterans' Affairs)

Health Care Card (Centrelink)

Applicant's concession card number

Centrelink cards

CRN --

Start date / /

Veterans' Affairs cards

File number V

Start date / /

Commonwealth Seniors Health Cards, Victorian Seniors Cards, Carer Allowance and Foster Care Health Care Cards, and Veterans' cards marked 'Dependent' are not eligible.



I am claiming a concession for (Please ✓ all that apply)

LPG

Please attach all paid invoices dated from 1 January 2019 to 31 December 2019.

Invoices attached

Non-mains electricity

I am a resident of:

- a retirement village
- a caravan park
- an apartment complex

and receive my electricity via an embedded network, rather than from a mains electricity retailer (see page 3 for more information about embedded networks).

Please attach all paid invoices dated from 1 January 2019 to 31 December 2019.

Invoices attached

Heating oil

Please attach all paid invoices dated from 1 January 2019 to 31 December 2019.

Invoices attached

Generator fuel costs

I am not connected to mains electricity or an embedded network and generate my own electricity using:

- petrol
- diesel
- other

Claims for generator fuel costs must include a statutory declaration stating that your household is not connected to mains electricity, and that the invoices attached are for fuel used to run a generator. A statutory declaration is required each year.

Please attach all paid invoices dated from 1 January 2019 to 31 December 2019.

- Invoices attached
- Statutory declaration attached

Firewood

Firewood rebates are only available to customers with no other fixed form of heating in their house. New firewood applications should include a statutory declaration confirming no other fixed heating is available.

Please attach all paid invoices dated from 1 January 2019 to 31 December 2019.

- Invoices attached
- Statutory declaration confirming no other fixed heating (for new applicants)

Consent to check Centrelink details

I authorise:

- the Victorian Department of Health and Human Services (DHHS) to use Centrelink Confirmation eServices to perform a Centrelink enquiry of my Centrelink or Veterans' Affairs customer details and concession card status in order to enable the business to determine if I qualify for a concession, rebate or service.
- the Australian Government Department of Human Services to provide the results of that enquiry to the Victorian DHHS.

I understand that:

- the Australian Government Department of Human Services will use information I have provided to the Victorian DHHS to confirm my eligibility for the concession and will disclose to the Victorian DHHS personal information including my name, address, payment and concession card type and status.
- this consent, once signed, remains valid while I am a customer of the Victorian DHHS unless I withdraw it by contacting the Victorian DHHS or the Australian Government Department of Human Services.
- I can obtain proof of my circumstances/details from the Australian Government Department of Human Services and provide it to the Victorian DHHS so that my eligibility for the concession can be determined.
- if I withdraw my consent or do not alternatively provide proof of my circumstances/details, I may not be eligible for the concession provided by the Victorian DHHS.

Signature

Date

/ /

What does this concession apply to?

Non-mains sources of energy:

- liquefied petroleum gas (LPG)
- firewood for domestic heating, cooking or hot water
- heating oil
- electricity accessed via an embedded network
- generator fuel.

Special conditions apply for firewood and generator fuel concessions.

Who can apply for the concession?

An account holder who holds one of the following eligible concession cards:

- Pensioner Concession Card
- Health Care Card
- Veterans' Affairs Gold Card.

How much is the concession?

The concession is paid annually based on the amount paid for each energy type in that year.

The rebate amounts for the 2019 calendar year are:

\$50 for spending from \$100 to \$288.99

\$152 for spending from \$289 to \$867.99

\$253 for spending from \$868 to \$1,443.99

\$361 for spending from \$1,444 to \$2,060.99

\$461 for spending from \$2,061 to \$2,636.99

\$561 for spending \$2,637 and above.

A separate rebate is paid for each energy type used.

When do applications close?

First applications must be received by 31 December 2020.

What are the special conditions for firewood applications?

A concession is only given on firewood if the fire is the only source of fixed heating in the home. A statutory declaration confirming this is required when first applying.

What are the special conditions for generator fuel applications?

A concession is only given on generator fuel if your property is not connected to the mains electricity grid. When you apply for this concession, you need to provide a statutory declaration confirming that your property is not connected to the mains electricity grid and that the invoices provided are for generator fuel.

Can I claim if I use a generator to back up solar power?

Yes, as long as you are not connected to the electricity network, any generator fuel costs can be claimed.

A statutory declaration will be required each year to confirm that your household is not connected to mains electricity and that the invoices attached are for fuel used to run a generator.

What is an embedded network?

Embedded networks are often used to provide utility services to retirement villages and caravan parks, apartment complexes and social housing developments.

Electricity is bought in bulk by the accommodation manager, and sold on to residents. The network may be entirely managed by the accommodation manager, commonly the case in caravan parks, or by a company operating the network on their behalf. Some of the larger companies providing this service include Network Energy Services, WIN Energy and Energy-ON.

What needs to be included on my invoices?

Your invoice needs to include all the following details:

- name and address of the business
- business ABN (if applicable)
- date of purchase
- description of purchase (eg. 45 kg LPG bottle)
- amount of purchase
- confirmation of payment.

I have lost my invoices.

If you do not have invoices, you can ask your supplier for a statement listing your purchases in 2019. If they cannot provide a statement, you can send a statutory declaration stating the amount spent in 2019.

Can I make a second claim?

Yes, if you have made more purchases that would have made you eligible for a higher rebate if sent with your first claim. Your spending for both claims will be added, and a rebate for the difference between the total claim for the year, and your first claim, will be paid.

Second claims must be received by **30 June of 2020**.

What else do I need to know?

- Rebates are not available to customers of mains gas or electricity retailers, as they receive concessions on their mains energy bills.
- Rental charges (for LPG bottles), service charges and delivery fees are counted towards your rebate. Other charges such as late fees or equipment maintenance are not.
- There is a limit of one concession per household.
- We cannot process your application if you do not fill in all details. Do not use an initial; we need to know your full name. Include a telephone number, so that we can call you if needed.
- Please allow six weeks for processing. Payment will be sent to you by cheque.
- We may use your information to send you a form for the Non-Mains Energy Concession next year.
- Late claims may be accepted for 2018. Please call the Concessions Information Line on **1800 658 521** (toll free) to discuss your claim.

Check list — have you (Please ✓)

- Completed your details, including a postal address, phone number and full name.
- Completed your concession card details. The name and address on the card must match the details on the application and the energy account/invoice.
- Signed and dated the form.
- Enclosed all required supporting documents.

Where do I send my form?

Please return your complete form to:

Non-Mains Energy Concession
Department of Health and Human Services
GPO Box 4057
MELBOURNE VIC 3001

Payment difficulties

If you cannot pay your non-mains energy bill you may be eligible for assistance through the Non-Mains Utility Relief Grant Scheme (NURGS). Eligibility criteria apply. For further information call the Concessions Information Line on **1800 658 521** (toll free).

For more information on the Non-Mains Energy Concession, please call the Concessions Information Line on 1800 658 521 (toll free).



For help in your language call the Concessions Information Line on **1800 658 521** (toll free) and ask for an interpreter.

Privacy statement

This information is collected by the Department of Health and Human Services for the purpose of administering your concessions.

You are able to request access to the personal information that we hold about you, and to request that it be corrected if necessary. Please contact the Concessions Information Line on **1800 658 521** (toll free).

Accessible format

If you would like to receive this publication in an accessible format, please contact us on **1800 658 521** (toll free), using the National Relay Service **13 36 77** if required, or email concessions@dhhs.vic.gov.au

OFFICE USE ONLY

First claim		Generator fuel		First claim		Non-mains electricity	
Expenditure	\$			Expenditure	\$		
Rebate	\$			Rebate	\$		
Second claim				Second claim			
Expenditure	\$			Expenditure	\$		
Total expenditure	\$			Total expenditure	\$		
Total rebate	\$			Total rebate	\$		
Top up amount	\$			Top up amount	\$		
First claim		LPG		Heating oil		Firewood	
Expenditure	\$			\$		\$	
Rebate	\$			\$		\$	
Second claim							
Expenditure	\$			\$		\$	
Total expenditure	\$			\$		\$	
Total rebate	\$			\$		\$	
Top up amount	\$			\$		\$	
Name of assessor				Date	/ /		